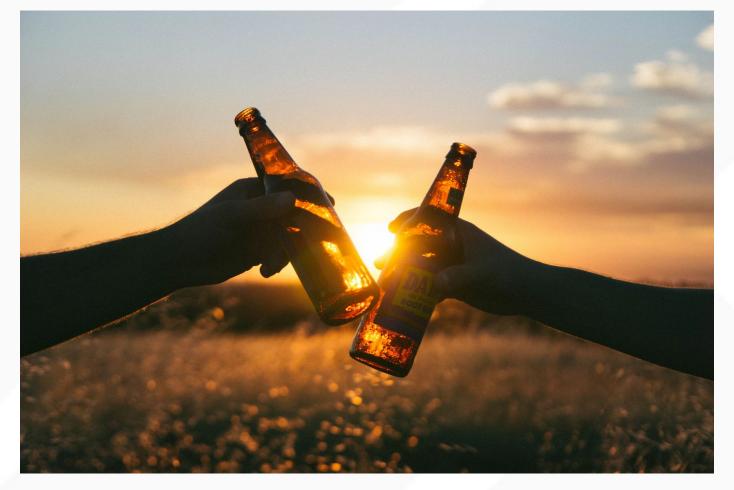
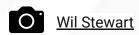


# Overcoming the Challenges of a 1 Man Team



**Dorian Kersch | Atlassian Tools Engineer | Information Technology Services** 





# **Show of hands**



## There is no "I" in TEAM, but there is a "ME."

A group of individuals who use teamwork and their strengths to reach a common goal.











# Challenges of 1 Man Team

Lack of idea diversity

Must be master of all trades

Only 24 hours in a day







### How do I validate or get ideas?

**Build your network** 



UC San Diego

## **Build your network**









#### What if I don't have the answer?



Understand your skills fingerprint

# **Skills Fingerprint**

#### **Proficiency**





**Passion** 





### How do I get more time?

Be more productive



### Be more productive

Better tools



**Efficient practices** 



People







## Be more productive

1. Start with where you spend your time



2. Find/Use a "better" tool



3. Optimize and Automate



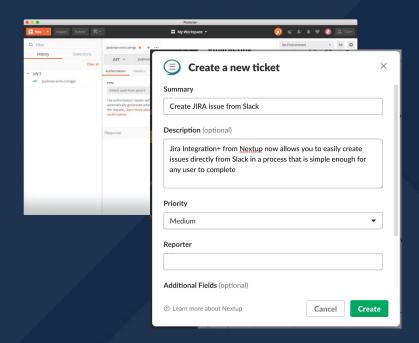
"Better": Can it be automated? Can it integrate with your other tools?

# **Example - JIRA**



Time consuming: Creating and logging time.

More than 10 clicks and 7 fields to fill out

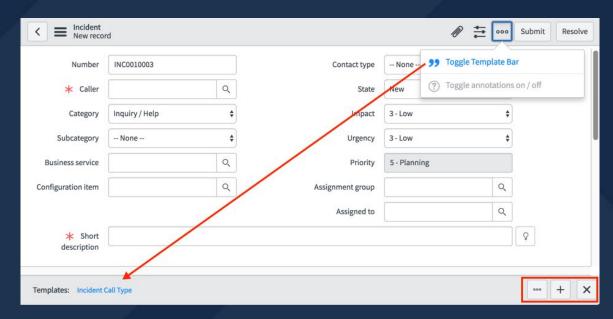


# **Example - ServiceNow**

Time consuming: Respond to 10 similar tickets a day.

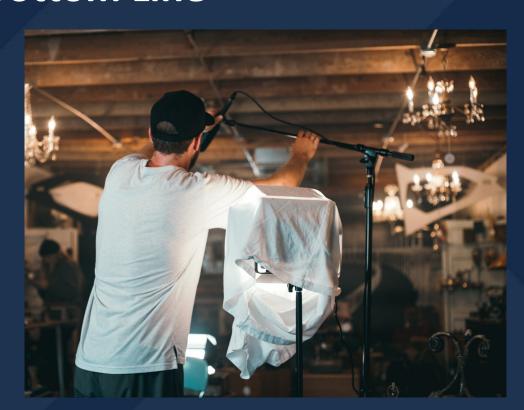


#### **ServiceNow Templates**



## **The Bottom Line**

Not easy being a 1 man band



# Don't forget to build your network







# Recognize and tailor your strengths





# **Optimize your tools and practices**





#### Tips

#### **Useful techniques:**

- Retrospectives
- "Flow" (state of focus)
- Shuhari (art of mastery)
- Pomodoro (timeboxing style)
- Skills fingerprint

#### **How to find tools:**

- Slack Apps
- Medium posts
- Zapier connectors
- ProductHunt

#### **How to map practices:**

- Process trees
- Lean Six Sigma techniques (fishbone, 5 whys, root cause)
- Mind maps
- Team playbooks
- Roles and Responsibility



#### **Contact me**



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Tips url (deck included): https://tinyurl.com/1-man-team